


REPLY TO BIDDERS QUERIES

 Bid Document for the Supply, Installation & Commissioning of Car & Car Cum Bus Dispensers alongwith Comprehensive AMC for Kanpur, Unnao, Bareilly & Jhansi				Bid Document No.: CUGL/C&P/TEN2122/21,229,027 dated 21.12.2021 (E-Tender No. 52653)	
Sr. No.	Bid Reference		Subject	Bidder's Queries/ Observation/Comments	CUGL Response
	Page No.	Clause No.			
1	51 of 136	40 Repeat Order.	40.1 Prices and discounts, if any and other terms & conditions shall also remain valid up to twelve months from the placement of notification of award (Fax of Intent) for the purpose of placement of repeat order up to 100% ordered quantity	Repeat Order is acceptable on the basis of mutual consent between client and bidder. This clause is also accepted by other C&P's Like BPCL. Please refer attached extracts of tender for your ready reference.	Tender Conditions prevails.
2	97 of 136	20.0 COMPLETION SCHEDULE	Car Dispensers- 15 Nos.- Within 12 Weeks from the date of Fax of Intent Combo Dispenser- 5 Nos.- Within 12 Weeks from the date of Fax of Intent Car Dispenser- 20 Nos.- Within 12 Weeks from the date of Intimation by CUGL within a period of one year from Letter of Intent. CUGL will provide call out orders for the required nos. of dispensers within a period of one year from the date of LOI. Combo Dispenser- 10 Nos.- Within 12 Weeks from the date of Intimation by CUGL within a period of one year from Letter of Intent. CUGL will provide call out orders for the required nos. of dispensers within a period of one year from	As per bidder understanding 15 Nos. Car Dispenser & 5 Nos. Car Cum Bus (Combo) Dispenser is the 1 st Lot & 20 Nos. Car Dispenser is the 2 nd Lot & 10 Nos. Car Cum Bus (Combo) Dispenser is 3 rd Lot. Bidder purposes 2 nd Lot will be placed on completion of delivery period of 1 st Lot and subsequently 3 rd Lot will be placed on completion of delivery of 2 nd Lot.	Call out orders may be issued before completion of 1st lot delivery also as per the requirements of CUGL within the period of 1 year from the date of LOI.
3	99 of 136	20.10 PENALTY	20.10.1 Penalty for Non-Performance during Maintenance period. If the equipment is down for more than 4 hours on any day. Penalty would be applicable as follows: Up to 12 hours: Deduction will be 25% value of maintenance cost of break down dispenser. Beyond 12 hours: Deduction will be 50% value of maintenance cost of break down dispenser. Maximum penalty for any break down is limited to 50% of monthly billing of break down dispenser.	Up to 12 hours: Deduction will be 25% value of maintenance cost of break down dispenser shall be deducted. Bidder proposes The above mentioned charge will be applicable for more than 02 breakdown in month which cross the 4 hour normal BD time. Beyond 12 hours: Deduction will be 50% value of maintenance cost of break down dispenser. Bidder proposes The above mentioned charge will be applicable for more than 02 breakdown in month which cross the 12 hour normal BD time.	Tender Conditions prevails.
4	116 OF 136	D) PIPE WORK VALVES AND FITTINGS	3- way SS valves shall be of make (Parker/Swagelok/SSP only)	Bidder purposes to also include DK LOK- Korea make way SS Valves and SS fittings in approved vendor List. DK LOK is also approved in Gail Gas, Gail India, MINGL, and SGL, etc. which is giving the trouble-free performance till date.	Tender Condition Prevails
5	115 OF 136	4.40	The dispenser should have mechanical counter for recording cumulative Gas dispensed in Kg. The maximum reading of mechanical counter should be compatible to that of mass flow meter. Mechanical counter reading should be visible from outside, without opening the dispenser cover. The same shall be synchronized with electronic totalizer.	Reading of Mechanical Counter and Electronic Display of dispenser will never match due to the different working principal, so it is suggested to exclude the same from the specification.	Tender Condition Prevails. However minor differences between mechanical counter & electronic totalizer is acceptable.
6	115 OF 136	c.	c. Vendor shall include Breakaway couplings (OPW, Staubli, WEH/Parker make only in both fill and vent hoses suitable for NGV industry. In the hose as complete dispensing Arm. Vendor shall demonstrate the function of breakaway coupling during performance test. No quick relax coupling will be acceptable.	TCT will provide OEM (TCT) make vent breakaway coupling. As we have already supplying the dispenser with the TCT make vent breakaway coupling to CUGL. It is requested kindly approve the same.	Acceptable
7	119 OF 136	F	j) Dispenser shall have compatibility with RS485 communication protocol with SCADA to remotely change the CNG rates and collection of dispenser sale totalizer readings at control room or CUGL Office. All required software, hardware, cabling and other arrangement (if required) to solve the above purpose in in the scope of bidder.	As per Standard Design of Dispenser bidder will provide RS485 port in electronic control unit for SCADA compatibility to remotely change the CNG Rate and collection of dispenser sale. No additional hardware, cabling etc. is in bidder's scope. In case CUGL requires RTU then please define the complete scope of SCADA	CUGL doesn't require RTU through this tender hence, scope of SCADA is not furnished. However, as per tender technical specification, Dispenser Data is required to be transmitted in Integer/Float format from dispenser to CUGL's Automation System (RTU). If Dispenser output is in any other format, necessary conversion to Integer/Float is in scope of bidder.

Bidder are required to submit the "REPLY TO BIDDERS QUERIES" alongwith the bid duly signed & stamped.

