

REPLY TO BIDDER'S QUERIES						Date: 07.11.2025
 Bid Document for the Hiring of Emergency Response Vehicle Services (ERV) for Kanpur, Unnao, Jhansi & Bareilly for City Gas Distribution Project of M/s. Central U. P. Gas Limited, for the period of 03 years						Bid Document No.: CUGL/C&P/TEN2526/32 dated 29.10.2025 (NIC Tender ID : 2025_CUGL_253779_1)
Sr. No.	Section	Page	Clause	Subject	Bidder's Queries/ Observation/Comments	CUGL Response
1	SECTION-VI	89	8	Quarterly pooling of all the vehicles at Kanpur, Unnao, Jhansi & Bareilly shall be done and any extra running of kilometers shall be paid after quarterly pooling of all the ERVs @ Rs. 9.0/ KM.	We request you to either let the bidder quote the extra Km rate or increase the rate to Rs.10.5 per Km	Tender conditions prevail.
2	SECTION-VI	89	1	Bidder has to provide the brand-new Mahindra Bolero Maxx City (Apr-25 or later models) as Emergency Response Vehicle (ERV)	We request you to allow older model of Mahindra Bolero Maxx City i.e Model 2022 or later as the Manufacturer itself give warranty for three years and upto 1,00,000 Km	Tender conditions prevail.
3	SECTION-VI	90	18.c	12 Hr. time in a month shall be given for maintenance after approval from EIC	We request you to give a minimum of 24 Hrs for maintenance.	Acceptable for maximum upto 24 hrs.
4	SECTION-VI	91	22.a	In case of non availability of ERV/Driver, penalty of Rs. 1000.00 per hours shall be imposed and maximum penalty shall be limited to 100% of monthly hiring charges of said vehicle for said month.	The penalty mentioned is unreasonable at best; it should be Rs.100 per hour.	Tender conditions prevail, since the services is for emergency response hence unreasonable absence of the driver is not acceptable.
5	SECTION-VI	91	22.f	If bidder fails to provide ERV or alternate vehicle for more than two days (48 Hours), EIC of CUGL have right to cancel the Work Order and Black List the bidder to take part in any kind of future tenders in CUGL. Final decision in this regard shall be of EIC of CUGL	This clause is unreasonable as not everything is in transporters hand. If vehicles gone for schedule maintenance is not released on time by authorised service center due to parts unavailability or any other reason, what should a transporter do in this case. If wrongly used this point can be used to harass the transporter.	Tender conditions prevail. Though, the reason justified for the unavailability of the vehicle could be acceptable based upon the situation however the bidder needs to provide an alternate vehicle during the maintenance period.
6					In Para 1 of BEC, it is stated that "The bidder should have experience in providing services for a minimum period of one (01) year in any CGD / Petroleum Company / Upstream Oil & Gas Company / Petrochemical Company / Fire Department / Public Sector Unit / Central Govt. / State Govt. in India as Utility Vehicles / Transport Vehicles / Fire Tenders / Ambulance etc. in the last seven (07) years." Kindly clarify whether submission of a work order for transportation of LCV/HCV vehicles can be considered as fulfilling the experience criteria mentioned above.	Tender conditions prevail.

Bidder are required to submit the "REPLY TO BIDDER'S QUERIES" alongwith the bid duly signed & stamped.


 07/11/25
 CENTRAL U.P. GAS LIMITED
 KANPUR