


REPLY TO BIDDERS' QUERIES		
 Bid Document for the Group Mediclaim Insurance Policy for CUGL Employees for Kanpur & Bareilly		Bid Document No.: CUGL/C&P/TEN2021/20,219,027 dated 23.11.2020
Sr. No.	Bidder's Queries/ Observation/Comments	CUGL Response
1	Is there Employer-Employee relationship with the people covered	Refer to the SOW
2	Is this Mandatory Or Voluntary policy for them	Refer to the SOW
3	Is this Fresh or a Renewal policy. If renewal, • what were the expiring terms and conditions • Complete claims dump ie yearwise claims lodged, open, paid, denied – in count and amount • Complete Renewal DATA with Name, DOB/Age, Gender, SI – in excel format.	There is no such terms & conditions available at our end. The policy period yet not completed. Complete Claim MIS is yet not available. If required we can share the contact details of our KEY MANAGER, vendor can contact him. We are enclosing herewith the updated list of employees and their family details Current policy No. 2999200577128306000
4	Kindly share the last year policy copy & claim MIS along with the current year member details in XL.	1. We have mentioned all required details in SOW, Vendor has to consider the same and bid accordingly. 2. The policy period yet not completed. Complete Claim MIS is yet not available. If required we can share the contact details of our KEY MANAGER, vendor can contact him. 3. We are enclosing herewith the updated list of employees and their family details.

Bidder are required to submit the "REPLY TO BIDDERS' QUERIES' alongwith the bid duly signed & stamped.

