

REPLY TO BIDDER'S QUERIES



Bid Document for the Group Medclaim Insurance Policy for CUGL Employees

Bid Document No.: CUGL/C&P/TEN2324/52 dated 11.12.2023 (E-tender No. 55953)

Sr. No.	Bidder's Queries/ Observation/Comments	CUGL Response
1	Claims MIS for last 3 years	Attached at annexure-I
2	Policy copy	Attached at annexure-II
3	Also confirm if current tender floated is strictly as per expiring terms?	Please refer tender documents for details.
4	Please help us by providing claim dump of existing year policy so we can go for our best competitive rates	Attached at annexure-I
5	Employee Data along with parents	Excel sheet attached
6	Claims MIS and Summery	Attached at annexure-I
7	Count on inception	Excel sheet attached
8	Current Medclaim Policy	Attached at annexure-II
9	Policy period	Attached at annexure-II
10	Name of the current Insurer and Underwriting Office	Attached at annexure-II
11	Name of the current TPA	Please refer tender documents for details.
12	ICR for the GMC policies for the past 3 years: 2022-23, 2021-22, 2020-21	Attached at annexure-I
13	<p>Please help us with query related to submission of forms in technical bid.</p> <p>One Page no 12 & 13, list of documents which are mentioned & to be submitted as Techno Commercial bid but only F1 to F4 forms are available in tender starting from Page no 31.</p> <p>Similarly there is requirement of Duly attested documents in accordance with the "BID EVALUATION CRITERIA both in tender & in portal but there is no BID EVALUATION CRITERIA mentioned in the tender.</p> <p>Request you to please give us clarity on what all documents need to be submit in "Techno Commercial bid".</p> <p>f) 'Letter of Authority' on the Letter Head, as per 'Form F-5' g) 'No Deviation Confirmation', as per 'Form F-6' h) 'Bidder's Declaration regarding Bankruptcy', in 'Form F-7' i) 'Certificate for Non-Involvement of Government of India ' from Bidder, as per 'Form F-8' j) 'Agreed Terms and Conditions', as per 'Form F-10' k) Duly attested documents in accordance with the "BID EVALUATION CRITERIA [BEC]" establishing the qualification. l) Undertaking on the Letter head, as per the Form F-12.</p>	<p>Bidder need to seal & sign all the pages of bid document and fill all the forms available in bid document, and submit the same with requested certificates on CUGL's e-tender portal.</p> <p>Bid Prices strictly need to be submitted on e-tender portal only</p>

Bidder are required to submit the "REPLY TO BIDDER'S QUERIES" alongwith the bid duly singed & stamped.